



**PETZOLD'S
MARINE CENTER**

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Transportation Committee

February 29, 2016

Legislative Office Building

Hartford , CT 06106

Dear Committee Members,

My Name is Robert Petzold and I currently own and operate a family run boat sales and service facility started seventy one years ago, with locations in Portland and Norwalk .

I am asking for your support of H.B. 5055, **AN ACT DECREASING WAIT TIMES AT THE DEPARTMENT OF MOTOR VEHICLES.**

I can tell you how stressful it is for our employees and customers who go the the D.M.V. and wait for long periods of time to get registrations processed only to finally get in line and be turned away because of an indication of back taxes owed by the consumer. In my experience, frequently the back tax issues that arise with us are mostly minimal amounts for interest charges, plates that were returned but credits not issued or non "real" time reporting from the towns.

A boat purchase is supposed to be a pleasant and exciting experience for the purchaser and often results in an awkward conversation between us and the consumer as we have to asked them to contact their local tax collectors to straighten the matter out. The customer is then asked to contact us once they believe that the tax issue is corrected and we then proceed back to the D.M.V. again and wait in line and hope that the registration can get processed.

I would like to thank you for the opportunity to express my concerns and make you aware of the problems that result with the current system. I firmly believe that Dealers should not be responsible for collecting taxes and that enacting this legislation would decrease wait times.

Sincerely,

Robert Petzold, President

Our "Family's Business is Your Family's Pleasure!"